



AFFORDABLE CARE ACT SECTION 1557 NOTICE OF NONDISCRIMINATION

Discrimination is Against the Law

Superior Air-Ground Ambulance Service, Inc. (hereinafter "Superior") and its subsidiaries and affiliated corporations and assigns complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Superior does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Available Accessibility Tools

To facilitate effective communication, Superior provides free aids and services to people with disabilities as well as free language services to people whose primary language is not English. These services include:

- Qualified language and sign language interpreters.
- Written information in other languages and formats (large print, audio, accessible electronic formats, other formats).

If you need any of these services, please contact our Customer Service Representatives at (630) 832-2012.

Complaints

If you believe that Superior has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Superior Compliance Officer, 395 W. Lake Street, Elmhurst, IL 60126, (630) 903-2273, compliance@superiorambulance.com. You can file a grievance in person or by mail or email. If you need help filing a grievance, the Superior Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Taglines Informing Individuals with Limited English Proficiency of Language Assistance Services:

English

ATTENTION: If you speak (insert language), language assistance services, free of charge, are available to you. Call 1-800-832-2000.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-832-2000.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-832-2000。

العربية (Arabic)

1-800-832-2000 بالرقم اتصل. ناجماً، اللغوية المساعدة خدمات لك فتتوفر، العربية تتحدث كنت إذا: هيبتت.

Bengali

সতর্কতা: যদি আপনি বাংলা বলবেন, ভাষা সহায়তা পরিষেবায় বিনামূল্যে, আপনার কাছে পাওয়া যাবে। 1-800-832-2000 এ কল করুন

Русский (Russian)

ВНИМАНИЕ: Если вы говорите по-русски, вам могут бесплатно пользоваться услуги языковой поддержки. Позвоните по телефону 1-800-832-2000.

Français (French)

ATTENTION: Si vous parlez français, des services d'assistance linguistique, gratuits, sont à votre disposition. Appelez le 1-800-832-2000.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-832-2000.

Nederlands (Dutch)

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-832-2000.

Deitsch (Pennsylvania German/Dutch)

Wann du [Deitsch (Pennsylvania German/Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-800-832-2000.

한국어 (Korean)

주의 : 한국어를 말할 때 무료로 언어 지원 서비스를 이용할 수 있습니다. 전화 1-800-832-2000.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi 1-800-832-2000.

Tagalog (Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-832-2000

λληνικά (Greek)

ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, οι υπηρεσίες γλωσσικής βοήθειας, δωρεάν, είναι διαθέσιμες σε εσάς. Καλέστε 1-800-832-2000.

ગુજરાતી (Gujarati)

સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો ભાષા સહાય સેવાઓ મફતમાં ઉપલબ્ધ છે. 1-800-832-2000 પર કોલ કરો

हिंदी (Hindi)

सावधानी: यदि आप हिंदी बोलते हैं, तो भाषा सहायता सेवाएं नि:शुल्क, आपके लिए उपलब्ध हैं। 1-800-832-2000 पर कॉल करें।

Italiano (Italian)

ATTENZIONE: se parli italiano, i servizi di assistenza linguistica, gratuiti, sono a tua disposizione. Chiama il numero 1-800-832-2000.

Polski (Polish)

UWAGA: Jeśli mówisz po polsku, usługi pomocy językowej, bezpłatnie, są dostępne dla ciebie. Zadzwoń pod numer 1-800-832-2000.

Srpsko-hrvatski (Serbo-Croatian)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-832-2000.

اردو (Urdu)

کال 1- 630-832-2000۔ ہیں دستیاب لئے کے آپ، چارج مفت، خدمات کی مدد زبانی، تو ہیں بولتے اردو آپ اگر: استقبال کریں

日本語 (Japanese)

注意：日本語を話す場合は、無料で言語サポートサービスを利用できます。1-800-832-2000 までお電話ください。

Shqip (Albanian)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-832-2000.

မြန်မာ (Burmese)

အထူးဂရုပြုရန်: သင် (ထည့်သွင်းဘာသာစကား), ဘာသာစကားအကူအညီများနှင့်ဆောင်မှုများ, တာဝန်ခံအခမဲ့မပြောတတ်လျှင်, သင်မှရရှိနိုင်ပါသည်။ 1-800-832-2000 ကိုခေါ်ပါ။